



SOUTHERN RAILWAY

No.M/P3/500/PA-2026

Divl.Rly.Manager's Office,
Personnel Branch, Chennai Divn,
Chennai-3, Dated:-As signed.

All Concerned/Chennai Division

Sub:-Pension Adalat - 2026 to be conducted on 15.12.2026

Ref:-1. Railway Board's letter No. 2026/E(W)/22/01/1 dated 25.08.2026

2. PCPO/MAS letter No. P(B)500/NWPA/2026 dated 04.09.2026

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It has been decided to conduct the Pension Adalat by "**Offline mode**" on **15.12.2026 (Tuesday)** for redressal of grievances relating to Pension/Settlement dues of Pensioners/Family Pensioners.

MODE OF REGISTERING GRIEVANCE : Pensioners / Family Pensioners of Chennai Division may submit their grievances through the online portal www.pbmas.in by following the steps below:

1. Select "Pensioner's Corner" tab
2. Click "Pension Adalat 2026"
3. Click "Register Grievance"

Pensioners who require help in registering their grievances online may approach the Staff Facilitation Centre at the office of **Sr. DPO/O/MAS (Ground Floor)** during office hours (**Monday to Friday**). Staff at the facilitation centre will assist in completing the registration process.

In case of any difficulty in registering the grievance online through the portal www.pbmas.in, the Pensioners/Family Pensioners may submit their grievances in the prescribed proforma (copy enclosed), duly filled in all respects either by post or in person at the Staff Facilitation Centre, Office of the Sr.DPO/O/MAS (Ground Floor).

Postal address: SENIOR DIVISIONAL PERSONNEL OFFICER,
III Floor, DIVISIONAL RAILWAY MANAGER'S OFFICE,
NGO ANNEXE, PARK TOWN, CHENNAI 600 003.

Cover To Be Superscribed as "PENSION ADALAT 2026"

E-Mail address: srdpo@mas.railnet.gov.in

The detailed instructions are enclosed as attachment.

8/15/12/26

LAST DATE FOR RECEIPT OF REPRESENTATION – 31.10.2026.

The following items will not be entertained as they are not coming under the purview of Pension Adalat.

1. Cases involving purely legal points (eg) succession certificates, guardianship certificates etc., cannot be taken up in the Pension Adalat.
2. Pension Adalat will not take up and deal policy matters, grievances with regard to Compassionate Appointments and cases involving legal issues/interpretations (which may or may not be pending in courts of law) and pending disciplinary cases (including those where the grievants have not exhausted the channels of appeal/revision under D&A rules) and court cases, etc., Secondary Family Pension cases are dealt only through specific channel and not through Adalat.
3. Grievances once represented through earlier Pension Adalat and replied suitably will not be entertained once again.

Wide publicity may be given duly advising the Pensioners/Family Pensioners by way of exhibiting this notification in notice boards.

Encl :As above

[Signature]
15/10/26
DPO/MAS

Copy to:- PS To DRM/MAS

ADRM/I, II & CPM/GS for kind information

All Branch Officers, All APO's/MAS,

Ch.S&WI (IC) to give wide publicity utilizing the services of Section Inspectors

DS/SRMU, DS/DREU

DS/AI SC/ST REA

DS/AI OBC REA

Instructions for Pension Adalat 2026

1. The Pension Adalat 2026 will be held on **15th December 2026 (Tuesday)** from **10:00 hrs to 16:00 hrs**.
2. All pensioners are required to register their grievances **online only**. Grievances submitted in hard copies will not be entertained.
3. To register grievances, Pensioners/Family Pensioners shall visit the portal **www.pbmas.in**.
4. On the homepage, click on the link provided to read the Office Order/Notification of Pension Adalat 2026 for detailed information.
5. For grievance registration, click on "**Register Grievance**".
6. Enter all the details asked for in the form carefully.
7. After completing the form, click on "**Submit**".
8. A Preview of the filled form will appear. Pensioners are advised to check all entries carefully.
 - If corrections are required, go back, make the necessary changes, and re-submit the form.
 - If no corrections are needed, proceed to the next step.
9. Download the finalized grievance form. On the downloaded form, **affix your Signature, Date and Place**.
10. Attach all relevant supporting documents to the grievance form.
11. Scan the grievance form along with supporting documents into a single PDF file.
12. Upload the scanned PDF in the **Grievance Upload Portal** available on the website.
13. The pensioner must also bring a copy of the uploaded PDF along with them at the time of attending the Pension Adalat.
14. Pensioners who require help in registering their grievances online may approach the Facilitation Centre at the office of Sr. DPO/O/MAS (Ground Floor) during office hours (Monday to Friday). Staff at the facilitation centre will assist in completing the registration process.
15. The portal for online grievance registration will remain open from **17/09/2026 to 31/10/2026**.

Note : The grievances which are received after 31.10.2026 will be dealt separately and will not be taken up under the purview of Pension Adalat 2026.

For Assistance please contact : Smt.V.Amaladevi, SWI/Sett, Mob.No.9384036829



**APPLICATION FOR PENSION ADALAT 2026, HELD ON 15.12.2026
CHENNAI DIVISION, SOUTHERN RAILWAY**

1	Name of the Applicant (Shri/Smt/Kum)	
2	Relationship with Pensioner	
3	Name of the Pensioner/Retired employee (Shri/Smt)	
4	Designation/Station/Department	
5	Date of Retirement (Please specify Date, Month & Year)	
6	PPO No. /PF.No	
7	Email Id/ Contact Mobile Number	
8	Whatsapp Mobile Number	
9	Address for Communication	
10	Nature of Grievances (in brief) & together with Proof(if any):	
	Date :	
	Place:	Signature of the Applicant

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