

SELECTION FOR THE POST OF OFFICE SUPERINTENDENT (Ex-Cadre) IN PB RS. 9300-34800 + GP Rs.4200/- VI PC (Level-6) –in GENERAL BRANCH, CHENNAI DIVISION.

Date : 10.04.2019  
Time : 10.00 hours

Total marks : 100  
Duration : 120 Minutes

**Instructions to the Candidates:**

- Candidates should write their name, designation, office, roll number/staff number etc., **ONLY** in the space provided in the fly leaf and not in any of the page in the answer books or additional sheets.
- Any names/roll numbers if found in the answer books or additional sheets, such papers will be disqualified.
- In the answers to the objective type questions, no correction of any type is permitted. In case any correction is made, that answer shall not be evaluated at all for e.g. (a) cutting (b) overwriting (c) Erasing (d) scoring off a ticked answer in multiple choice and ticking another answer and (e) modifying the answer in any way will not be evaluated at all.
- Each Question carries **1 mark**.
- There are 110 questions of Multiple choice answers to this question paper.
- Question Nos. 1 to 100** are related to **Professional subject** and **Question Nos. 101 to 110** are on **Official language policy and Rules, which are optional**. The candidates should **choose any 100 questions (100 only) out of the 110 questions asked**.
- Candidates may note that there shall be **negative marking for incorrect answers. One third of the marks allotted for each question will be deducted for wrong answers**. Cutting, Overwriting, Erasing or Alteration of any type in the answer, will not be accepted to ensure authenticity of the answers. Zero marks will be given for answer having correction/overwriting.
- The Question paper has total 10 pages.

- The total number of Zones in Indian Railway are \_\_\_\_\_.  
 a. 9  
 b. 16  
 c. 15  
 d. 17
- In single file system, a file cover can run upto \_\_\_\_\_ pages  
 a. 200  
 b. 250  
 c. 100  
 d. 300
- The longest Railway Platform in the world is located in \_\_\_\_\_ station  
 a. Kolkata  
 b. Gorakhpur  
 c. New Delhi  
 d. Kharagpur
- SC/ST candidates recruited on their own merit without availing the relaxations, obtaining marks equal to general candidates, will be shown against \_\_\_\_\_ posts.  
 a. SC Posts  
 b. ST Posts  
 c. Unreserved posts  
 d. None of the above
- The standard form to be used for suspension is \_\_\_\_\_  
 a. SF-5  
 b. SF-4  
 c. SF-11  
 d. SF-1
- The \_\_\_\_\_ Presides the meetings of the National Railway Users' Consultative Council at the Centre  
 a. The President  
 b. The Minister for Railways  
 c. The Chairman, Railway Board  
 d. The Prime Minister
- Under article \_\_\_\_\_ of the Constitution, no civil servant shall be removed or dismissed from service by an authority subordinate to the authority who appointed him.  
 a. 311(1)  
 b. 311(2)  
 c. 311(3)  
 d. 311(4)

8. Compassionate appointment can be given to which of the following :
- Married daughter
  - Dependent Widowed Daughter
  - Brother
  - Married Sister
9. Railways Act was formed in the year \_\_\_\_\_
- 1998
  - 1979
  - 1987
  - 1989
10. Railway Service (Conduct Rules) came into force in the year \_\_\_\_\_
- 1948
  - 1926
  - 1953
  - 1966
11. The Complaint Management System portal consists of \_\_\_\_\_
- Mobile Apps
  - Web based
  - SMS based
  - All of the above
12. The conferment of temporary status on the substitutes will be on completion of \_\_\_\_\_
- 365 days continuous service
  - 180 days continuous service
  - 120 days continuous service
  - 90 days continuous service
13. Which of the following statements correctly represents the provision of Rule 3(1)(ii) of the Railway Service Conduct Rules, 1966 regarding devotion of duty?
- Every Railway Servant shall at all times
  - Every Railway Servant
  - Every Railway Servant shall not at all times
  - Every railway Servant shall
14. Complaints can be twittered to \_\_\_\_\_
- The Railway Minister
  - The General Manager of the Zone concerned
  - The DRM
  - None of the above
15. The minimum age limit for a person to be engaged as an Apprentice has been fixed at \_\_\_\_\_
- 19 years
  - 17 years
  - 18 years
  - 16 years
16. HOER stands for \_\_\_\_\_
- Hour of Employment Rule
  - Hour of Employment Regulations
  - Hours of Employment Rules
  - Hours of Employment Regulation.
17. \_\_\_\_\_ is the new Designation for Group 'D' staff recruited by IRCS.
- Helpers
  - None of the above.
  - Executive
  - Assistant
18. The RS(D&A) Rules stands for \_\_\_\_\_
- The Railway Servants (Discipline & Appeal) Rules, 1968.
  - The Railways Serving (Discipline & Appellate) Rule, 1968.
  - The Railway Services (Discipline & Appeal) Rule, 1968.
  - The Railway Serving (Discipline & Appellate Rules, 1968).
19. A Railway servant shall be deemed to have been placed under suspension by an order of the competent authority – with effect from the date of his detention, if he is detained in custody, whether on a criminal charge or otherwise, for a period exceeding \_\_\_\_\_
- Twenty Four hours
  - Thirty Six hours
  - Forty-eight hours
  - Fifty Two hours

- 20. Which of the following statement is correct :  
"The penalty of 'Compulsory Retirement' is a Major penalty".  
a. Fully correct  
b. Partly correct  
c. Fully Wrong  
d. None of the above.
- 21. Who is the Disciplinary Authority for issuing a Charge Sheet for Major Penalty case to a Supervisor(SSE) in Electrical Department?  
a. ADEE  
b. Sr.DEE  
c. DEE  
d. ADRM
- 22. The Complaint Management System was developed by \_\_\_\_\_  
a. CRIS  
b. FOIS  
c. RITES.  
d. None of the above.
- 23. \_\_\_\_\_ Exercise the powers of Review under Rule 25A of the RS (D&A)Rules, 1968.  
a. GM  
b. The President  
c. DRM  
d. None of the above.
- 24. What is the permissible relaxation of age limit in case of SC/STs \_\_\_\_\_  
a. 3  
b. 4  
c. 5  
d. 6
- 25. A Complaint Book is not available with \_\_\_\_\_  
a. Outside Agency  
b. Town Booking Office  
c. AC First class  
d. Guard of Suburban train
- 26. The first appeal under RTI is to be disposed off within \_\_\_\_\_ days.  
a. 80  
b. 120  
c. 90  
d. 30
- 27. ORH accommodation for the Guest of Serving Railway Officers are not permitted for \_\_\_\_\_  
a. More than 2 days  
b. More than 3 days  
c. More than 4 days  
d. More than 5 days
- 28. The Medical Classification of Trackman is \_\_\_\_\_  
a. B1  
b. A3  
c. C1  
d. B2
- 29. DRUCC stands for \_\_\_\_\_  
a. Divisional Railway Users Consultative Committee  
b. Division Railway User Consultative Committee  
c. Divisional Rail Users Consultation Committee  
d. Division Rail User Consultation Committee
- 30. The head of the Zonal Railway Vigilance Organization is \_\_\_\_\_  
a. GM  
b. SDGM  
c. AGM  
d. PCPO
- 31. The percentage of Sanctioned Strength to be surrendered under MPP every year is \_\_\_\_\_  
a. 2%  
b. 1.5%  
c. 1%  
d. 3%
- 32. The information which is Exempted under RTI is listed in Rule \_\_\_\_\_ of RTI Act.  
a. Section 11  
b. Section 13  
c. Section 8(1)  
d. Section 6



33. CPGRAMS stands for \_\_\_\_\_
- |  |   |
|--|---|
| a. Centre for Public Grievance Redress Monitoring System       | c. Centralised Public Grievance Redressal Monitoring System.  |
| b. Centre for Public Grievance Redressal and Monitoring System | d. Centralized Public Grievance Redress And Monitoring System |
34. The recovery period for PC Advance is \_\_\_\_\_
- |               |               |
|---------------|---------------|
| a. 60 months  | c. 150 months |
| b. 100 months | d. 180 months |
35. Railway Officers are entitled for \_\_\_\_\_ sets of privilege pass in a year.
- |            |           |
|------------|-----------|
| a. 12 Sets | c. 8 Sets |
| b. 10 Sets | d. 6 Sets |
36. Amenities for staff and Passenger Amenities comes under Plan Heads
- |                          |                          |
|--------------------------|--------------------------|
| a. 52 & 53 respectively. | c. 51 & 52 Respectively. |
| b. 52 & 53 respectively. | d. None of the above.    |
37. NIVARAN on line grievance Redressal portal was inaugurated by \_\_\_\_\_ on 30.06.2016.
- |                                 |                       |
|---------------------------------|-----------------------|
| a. Shri Suresh Prabhakar Prabhu | c. Shri A.K.Mital     |
| b. Shri Manoj Sinha             | d. Shri Pradeep Kumar |
38. Transfer of railway quarters from one department to another department for HQRS controlled pool full powers rests with \_\_\_\_\_ under SOP (5) of Miscellaneous Matters.
- |                  |         |
|------------------|---------|
| a. Railway Board | c. PCPO |
| b. GM            | d. DRM  |
39. Sanction of expenditure on Ceremonial occasions falls under \_\_\_\_\_ of SOP
- |                                  |                                  |
|----------------------------------|----------------------------------|
| a. 7(A) of Miscellaneous Matters | c. 6(B) of Miscellaneous matters |
| b. 7(B) of Miscellaneous Matters | d. 6(A) of Miscellaneous matters |
40. To enter into annual service/maintenance contract for office equipment and other equipment through tender/quotations For office equipment, such as duplicators, Photocopier machines, Franking machines etc., DRMs have got full powers upto \_\_\_\_\_ under SOP 19(B) of Miscellaneous Matters
- |  |   |
|--|---|
| a. Rs.20,000 per item with finance concurrence.      | c. Rs. 1 Lakh per item without finance Concurrence. |
| b. Rs. 20,000/- per item without finance Concurrence | d. None of the above.                               |
41. The Composition of the Passenger Amenities Committee appointed by Minister for Railways is One Chairman and \_\_\_\_\_ Members
- |       |       |
|-------|-------|
| a. 17 | c. 15 |
| b. 16 | d. 14 |
42. The present Chairman, Railway Board is \_\_\_\_\_
- |                          |                        |
|--------------------------|------------------------|
| a. Shri V.K.Yadav        | c. Shri R.K.Kulshretha |
| b. Shri Varunkanth Yadav | d. Shri Ashwani Lohani |
43. The Chairman of the DRUCC will be \_\_\_\_\_
- |         |        |
|---------|--------|
| a. GM   | c. AGM |
| b. PCPO | d. DRM |

44. Matters relating to the services and facilities provided by Railways as may be referred to it for consideration by the Minister for Railways are dealt by \_\_\_\_\_ at the Centre  
 a. ZRUCC ~~c. NRUCC~~  
 b. DRUCC ~~d. None of the above.~~
45. General Manager will be the Chairman of \_\_\_\_\_  
 a. NRUCC ~~c. DRUCC~~  
~~b. ZRUCC~~ ~~d. None of the above.~~
46. MP, MLA and VIP references should be disposed off within \_\_\_\_\_  
~~a. One Week~~ ~~c. Three Weeks~~  
 b. Two Weeks ~~d. Four Weeks~~
47. The first action to be taken on receiving a complaint should be to \_\_\_\_\_  
 a. To register chronologically ~~c. Both a & b~~  
 b. Forward to the concerned department ~~d. None of the above~~
48. Complaints made under Public Interest Disclosure should be addressed to \_\_\_\_\_  
~~a. Secretary, Central Vigilance Commission~~ ~~c. GM~~  
 b. SDGM ~~d. AGM~~
49. A complaint which does not bear the full particulars of the complainant or is unsigned or is not subsequently acknowledged by a complainant as having not been made is a \_\_\_\_\_  
 a. Anonymous complaint ~~c. pseudonymous complaint.~~  
 b. obnoxious compliant ~~d. None of the above.~~
50. Issues that are not taken up under CPGRAMS are \_\_\_\_\_  
 a. Subjudice cases or any matter concerning judgment given by any court. ~~c. RTI matters.~~  
~~b. Personal and family disputes.~~ ~~d. All of the above.~~
51. The week day that has been earmarked for receiving and hearing of grievances by the Director of Public Grievances in person is \_\_\_\_\_  
~~a. Every Wednesday~~ ~~c. Every Thursday~~  
 b. Every Tuesday ~~d. Every Friday~~
52. The action to be taken in case of delay in redress of a grievance is \_\_\_\_\_  
~~a. an interim reply with reasons for delay is required to be given.~~ ~~c. Interim reply is not required to be given.~~  
 b. Phone intimation is sufficient. ~~d. None of the above.~~
53. The officer nominated for dealing with Parliamentary work concerning Railways during the Parliament Sessions, 2019 is \_\_\_\_\_  
 a. GM ~~c. AGM~~  
~~b. Dy.GM(G)~~ ~~d. PCPO~~
54. JTBS stands for \_\_\_\_\_  
~~a. Jansadharan Ticket Booking Sevak~~ ~~c. Janshatabdi Ticket Booking Sangh~~  
 b. Jansadharan Ticket Booking Seva ~~d. None of the above~~



55. YTSK stands for  
 a. Yatra Ticket Sevak Kendra  
 b. Yatri Ticket Seva Kendra  
 c. ~~Yatri Ticket Suvidha Kendra~~  
 d. None of the above
56. PNM stands for  
 a. ~~Permanent Negotiating Machinery~~  
 b. Preliminary Negotiating Machinery  
 c. Permanent Negotiating Mechanism  
 d. None of the above.
57. Mumbai Central is associated with \_\_\_\_\_ Railway  
 a. ~~Western Railway~~  
 b. Central Railway  
 c. Northern Railway  
 d. East Central Railway
58. \_\_\_\_\_ is not a National Holiday.  
 a. Gandhi Jayanthi  
 b. Republic Day  
 c. Independence Day  
 d. ~~Diwali~~
59. Reimbursement of Children Education Allowance is admissible to only \_\_\_\_\_ children of a Railway employee  
 a. ~~Eldest Two~~  
 b. Eldest Three  
 c. All surviving children in the family  
 d. None of the above
60. IRIMEE is located at \_\_\_\_\_  
 a. Vadodra  
 b. Prayagraj  
 c. Igatpuri  
 d. ~~Jamalpur~~
61. Nomination of the Defence Counsel shall be made within \_\_\_\_\_ days from the date of appointment of inquiry authority.  
 a. 10  
 b. ~~20~~  
 c. 30  
 d. 45
62. Renovated water booths, Renovated, modern, Pay & Use toilets, Good passenger guidance system including signages and coach indication boards are all part of \_\_\_\_\_  
 a. ~~Passenger Amenities~~  
 b. Public Utility  
 c. Station Maintenance  
 d. None of the above
63. The alphabets 'D' & 'O' in a D.O. letter stands for \_\_\_\_\_  
 a. Divisional Officer  
 b. Dominos Official  
 c. District Officer  
 d. ~~None of the above~~
64. Making of entries in the notes portion of a file about the serial number assigned to each item of correspondence (whether receipt or issue) for its identification is known as \_\_\_\_\_  
 a. ~~Docketing~~  
 b. Noting  
 c. Index  
 d. None of the above.
65. Mission Satyanishtha – a Programme to sensitize all Railway employees on Ethics and integrity to achieve a corruption-free India and integrity - rich Railways, was launched in New Delhi at the National Rail Museum on.  
 a. ~~27<sup>th</sup> July 2018~~  
 b. 27<sup>th</sup> March 2018  
 c. 27<sup>th</sup> April 2018  
 d. 27<sup>th</sup> May 2018
66. \_\_\_\_\_ is the head of the Public Grievances Cell at Railway Board level  
 a. ~~Executive Director/PG~~  
 b. Joint Director/PG  
 c. Deputy Director/PG  
 d. CRB

67. \_\_\_\_\_ is the head of the Public Grievances Cell in Chennai Division.  
 a. DRM ~~c. ADRM~~  
 b. Sr.DPO d. DPO
68. GeM stands for \_\_\_\_\_  
~~a. Government e-Market place~~ c. Government Electronic Media  
 b. Government Electronic Market d. None of the above.
69. Maintaining cordial relations with media and creating awareness amongst them through press conferences/ receptions, conducted press tours and also through exploring informal relations by extending hospitality lies with the \_\_\_\_\_ Department.  
 a. Personnel Department c. Commercial Department  
~~b. Public Relations Department~~ d. None of the above.
70. Coach Display Boards, Arrival and Departure boards are part of \_\_\_\_\_  
 a. Public Utility c. Station amenities  
~~b. Passenger Amenities~~ d. None of the above.
71. The scheme for re-engagement of Retired employees is valid upto \_\_\_\_\_  
 a. 30.09.2019 ~~c. 01.12.2019~~  
 b. 31.10.2019 d. 30.04.2019
72. Recently \_\_\_\_\_ reservation has been provided to Economically Weaker Sections in civil posts and services in Government of India and admission in Educational institutions.  
~~a. 10%.~~ c. 20%  
 b. 15% d. None of the above
73. Maternity leave admissible for female employees is \_\_\_\_\_  
~~a. 180 days~~ c. 140 days  
 b. 120 days d. 200 days
74. SRCA is associated with \_\_\_\_\_  
 a. Sports c. Cleanliness  
~~b. Music Dance & Drama~~ d. None of the above.
75. RDSO stands for  
 a. Research Design & Standard organisation c. Research Development and Standard organisation.  
~~b. Research Designs & Standards Organisation~~ d. Researches Development and Standards organisation.
76. The posts are declared as 'Selection' and 'non-Selection' posts for the purpose of promotion depending upon the requirement of the Service by \_\_\_\_\_.  
~~a. Railway Board~~ c. GM  
 b. PCPO d. DRM
77. Regulation of Hours of Work and Period of Rest are dealt in -----  
 a. Chapter XV of Indian Railways Act,1989 c. Chapter X of Indian Railways Act, 1989  
~~b. Chapter XIV of Indian Railways Act, 1989.~~ d. None of the above.
78. For the purpose of periodical transfers \_\_\_\_\_ in Accounts department should be included in the list of sensitive posts.  
~~a. Stock Verifiers~~ c. Section Officers



- b. Sr. Section Officers d. None of the above.
79. Group 'A' Officers initially allotted to N.F. Railway, shall be considered for transfer out of NF Railway after putting in \_\_\_\_\_ years of service there.  
 a. 10 ~~c.~~ 8  
 b. 9 d. 5
80. Self appraisal and Section II of the APAR forms should be filled in by staff who are likely to be considered for promotion to \_\_\_\_\_ posts  
 a. Chief Office Superintendent ~~c.~~ Gr.B  
 b. Gr.A d. None of the above
81. Retention of quarters on medical grounds in case of severe illness, among other conditions, can be permitted only on the recommendation of \_\_\_\_\_  
 a. GM ~~c.~~ Both the GM and Railway Board  
 b. Railway Board d. None of the above
82. The revised medical classification for combined categories of TC, CC, ECRC and Commercial Apprentices is \_\_\_\_\_  
 a. A2 c. B1  
~~b. B2~~ d. C2
83. Staff imparting technical training or academic education come under \_\_\_\_\_ classification of Workers under HOER.  
~~a. Excluded~~ c. Intensive  
 b. Essentially Intermittent d. Continuous
84. To suggest alternative policies in order to bring about efficiency and economy in administration is one of the functions of the \_\_\_\_\_ Committee  
 a. Railway Convention Committee c. Public Accounts Committee..  
~~b. Estimates Committee~~ d. Parliamentary Financial Control
85. Unstarred questions in Lok Sabha and Rajya Sabha are questions to which replies are \_\_\_\_\_  
 a. Orally answered ~~c.~~ Laid on the table of the House  
 b. Answered both Orally and in Written d. None of the above
86. NRUCC was formed in the year \_\_\_\_\_  
~~a. 1953~~ c. 1956  
 b. 1935 d. 1948
87. A letter received from Helper/C&W of Mechanical Department regarding Inter Railway Transfer forwarded by Member of Parliament shall be grouped as \_\_\_\_\_  
~~a. Letters from MP~~ c. Letter from Vigilance  
 b. Letters from VIP d. Letter from Railway employees.
88. Complaint received from CVO regarding Malpractices in receipt and inspection of stores at GSD/PER shall be forwarded to \_\_\_\_\_ for further process.  
 a. DRM ~~c.~~ PCOS  
 b. Sr.DMM d. Dy.CVO/Stores
89. Complaints received from women employee regarding sexual harassment shall be forwarded to \_\_\_\_\_ for further process.  
 a. DRM ~~c.~~ Internal Complaints Committee  
 b. Concerned Branch Executive d. GM



90. The authority who shall appoint the Central Vigilance commissioner under his hand and seal is \_\_\_\_\_  
 a. The Chairman Railway Board  
~~b. The President~~  
 c. The Prime Minister  
 d. The Home Minister
91. The head of the Public Relations Organisation in Southern Railway is \_\_\_\_\_  
 a. PRO  
 b. Sr.PRO  
 c. Protocol Inspector  
~~d. CPRO~~
92. Battery Operated Cars are classified under \_\_\_\_\_  
 a. Station Amenities  
~~b. Passenger Amenities~~  
 c. Public Utility  
 d. None of the above.
93. Request received from Member of Parliament regarding extending of a Train upto a desired station for specific days shall be marked to \_\_\_\_\_  
 a. PCOS  
~~b. PCOM~~  
 c. PCPO  
 d. PCCM
94. Request received from MP regarding stoppage of train at a particular station and provision of FOB or subway at level crossing shall be marked to \_\_\_\_\_  
~~a. PCOM, PCE~~  
 b. PCOM, PCCM  
 c. PCPO, PCOM  
 d. PCOM
95. The New Pension System is mandatory for all new recruits from \_\_\_\_\_  
~~a. 01.01.2004~~  
 b. 31.01.2004  
 c. 01.01.2014  
 d. None of the above
96. Withdrawal of New Pension Scheme in Tier-I is admissible provided the employee's contribution prior to withdrawal is minimum \_\_\_\_\_ years  
 a. 20  
 b. 15  
~~c. 10~~  
 d. 5
97. The Indian Railway Institute of Signal Engineering Technology is situated at \_\_\_\_\_  
 a. Mumbai  
 b. Nasik  
~~c. Secunderabad~~  
 d. Vadodra
98. The Total number of Railway Recruitment Boards are \_\_\_\_\_  
 a. 16  
 b. 17  
 c. 20  
~~d. 21~~
99. The Headquarters of Western Railway is \_\_\_\_\_  
~~a. Mumbai (Church Gate)~~  
 b. Mumbai (CST)  
 c. Hubballi  
 d. Jaipur
100. The newly formed Zonal Railway is \_\_\_\_\_  
 a. Konkan Railway  
 b. East Coast Railway  
~~c. South Coastal Railway~~  
 d. West Central Railway
101. Sikkim comes under Region \_\_\_\_\_ under Official Language  
 a. A  
 b. B  
~~c. C~~  
 d. D
102. The Official Language Rules was passed in the year \_\_\_\_\_  
~~a. 1976~~  
 b. 1967  
 c. 1987  
 d. 1978

103. The Official Language of Arunachal Pradesh is \_\_\_\_\_  
a. Hindi  
b. Bihari  
~~c.~~ English  
d. Assamese
104. Union territory of Chandigarh is classified under Official Language Rules in Region  
a. A  
~~b.~~ B  
c. C  
d. None of the above
105. What is the official language of the Union of India  
~~a.~~ Hindi in Devnagri Script  
b. Urdu  
c. Hindi inscript  
d. Urdu inscript
106. What is the elementary Hindi Course prescribed for Central Government Employees ?  
a. Praveen  
b. Prathmik  
c. Pragya  
~~d.~~ Prabodh
107. When is Hindi Day Celebrated every year ?  
a. 14<sup>th</sup> November  
b. 14<sup>th</sup> October  
c. 14<sup>th</sup> April  
~~d.~~ 14<sup>th</sup> September
108. When was the Official Languages Act, 1963 passed?  
~~a.~~ 10.05.1963  
b. 10.04.1963  
c. 05.10.1963  
~~d.~~ 04.10.1963
109. In which article is the provision regarding OL policy available in Part V of the Constitution?  
a. Article 112  
b. Article 121  
c. Article 102  
~~d.~~ Article 120
110. At present how many languages are enlisted in the Eight schedule of the Constitution ?  
a. 20  
b. 21  
~~c.~~ 22  
d. None of the above

**All the Best**